



We recommend that you make a note of the block, row and seat numbers of your tickets in case they are lost. Should they be lost, the arena will void the original/s and re-issue new tickets.

# INFORMATION FOR PARENTS

## CONCERT TIMES

Venue doors open at **6pm**. Concerts starts **7pm** and finishes **8.45pm**. Please arrive in good time for increased entrance security.



## PARKING

On site Venue Parking can be purchased in advance. Parking spaces are booked and fill up fast - don't delay. Spaces are priced at £17.50 and can be booked via the venue website.

<https://www.utilitaarenasheffield.co.uk/plan-your-visit/directions>

## TICKETS

If you require additional tickets, please visit the Young Voices website. When the box office opens, a link will be available for you to order additional tickets, subject to availability.

## MERCHANDISE

**Programmes** are available to purchase on the night. Your school will be listed in the programme. Other merchandise can be purchased at the arena stands or on the online shop, <https://shop.youngvoices.co.uk/>

## VENUE FOOD AND BEVERAGE OUTLETS

The venue operates a cashless system.

## VIDEO CAMERAS

Video equipment and SLR cameras with removable large lenses are prohibited in the arena. Please bring binoculars so you can spot your child in the choir.

## END OF SHOW

Please make your way to the exits as soon as the concert has finished.

## POST CONCERT - CHOIR CHILD COLLECTION

### Collecting your child from school:

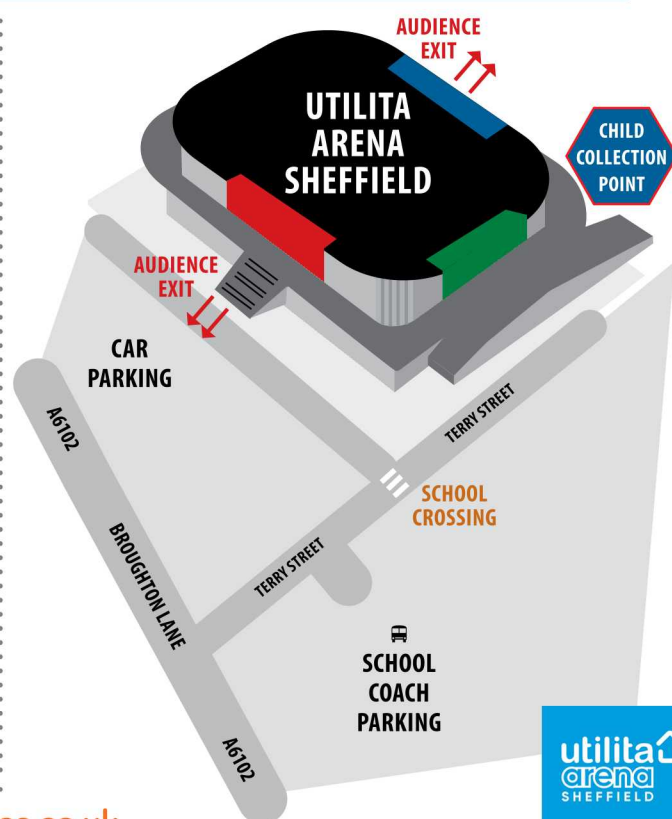
We highly recommend you meet your child back at their school, this is the safest option and will avoid a long wait at the end of the concert.

### Collecting your child from the arena:

If you are collecting your child from the arena after the concert has finished you must arrange this with the teacher in charge. Parents are asked to leave via the **BLUE** and **RED** doors. The concourse areas must be clear before any choir is dismissed so please leave as soon as you can.

- After exiting the building – walk around the outside of the building to **CHILD COLLECTION POINT** outside Box Office and form a queue.

Please follow the instructions of the assisting security. There is **NO ENTRY TO PARENTS** on the outside upper concourse, this will be a safe zone for choir children only.



For information about the concert visit: [youngvoices.co.uk](https://youngvoices.co.uk)